



POLICE DEPARTMENT

Brian O'Malley
(Interim) Chief of Police



Citizen Concern(s) / Complaint(s) / Internal Affairs Annual Analysis Report

All citizen concerns and inquiries are fully investigated by the Lewiston Police Department in order to identify training issues, and conduct quality control checks on both police employees and department operational procedures; thus advancing the professional performance and accountability of the agency within the community which we serve. It is understood that events and incidents will occur in this profession which can cause questions of concern to be raised. Each instance which is reported will be investigated and dealt with in a professional and fair manner with documentation.

The process for filing of a personnel complaint most generally begins by contacting the on-duty Shift Commander. The Patrol Commander/supervisor will hear out the nature of the complaint being made, and will be able to provide forms which will document the receipt of a formal complaint being initiated. The person who is filing the complaint may be referred for follow-up contact with the commanding supervisor of the officer who is the subject of the complaint. Types of legitimate complaints would be concerning allegations of such which would include: 1) criminal conduct by agency personnel; 2) neglect of duty; 3) violation of Departmental rules, regulations, or procedure; 4) specified conduct which would reflect unfavorably upon the individual or agency; 5) instance of problem occasioned by what is deemed to be a faulty or defective policy or procedure. The person who is filing the complaint will be requested to cause it to be put into written form, and will also request that it be signed as in accordance with any formal legal document. The supervisor taking the complaint will provide a copy of the complaint form serving as a receipt to verify that the complaint will be processed. Follow-up contact will be made within (5) days and the person filing the complaint will be informed of its on-going status and disposition when completed, in a timely manner.

2016 Synopsis/Analysis of Lewiston Police Department Actions:

In 2016, the Lewiston Police Department responded to (45,954) calls for service, which resulted in (5,584) cases of further follow-up handling, and made (2,131) arrests (including citations). Of those (5584) complaints, (768) were referred to Youth and Family Services, while (494) were referred to Criminal Investigation Detectives.

A formal investigation can be initiated from a concern and/or complaint brought to report by a citizen, and an investigation can be initiated internally based upon knowledge obtained through information or observation with or without a formalized citizen report being made.



171 Park St • Lewiston, Maine • 04240 • Phone 207-513-3137 • Fax 207-795-9007
www.lewistonpd.org



Professionalism

Integrity

Compassion

Dedication

Pride

Dependability



POLICE DEPARTMENT

Brian O'Malley
(Interim) Chief of Police



During 2016, there were (7) formalized citizen concerns and/or complaints brought to report involving (8) personnel: one complaint involved two officers.

Complaint Categorization	Disposition
Excessive Force	Not Sustained
Bias Profiling	Unfounded
Excessive Force	Not Sustained
Excessive Force	Unfounded
Conduct Unbecoming an Officer	Unfounded
Rudeness	Unfounded
Conduct Unbecoming an Officer	Not Sustained

During 2016, there were (3) internal affairs investigations conducted involving (3) personnel:

Complaint Categorization	Disposition
Domestic Violence	Sustained
Conduct Unbecoming an Officer	Unfounded
Conduct Unbecoming an Officer	Sustained

During 2016, there were (112) reported force responses engaged by (44) officers in (74) encounters of restraint/resistance. Using an average of approximately 3 incidents per officer, 9 officers or 11% of the sworn compliment of officers were above the average, accounting for 46, or 41% of the response to resistance reports. Three of the 9 officers were involved in three of the above listed complaints from the public, and after an investigation, were exonerated of any wrong doing. Three of the nine officers accounted for 21, or 19% of the response to resistance reports. These same three officers responded collectively to 1646 calls for service, handled 428 offences, and were involved in 244 arrests. Supervisors will be notified so that they can take note for future analysis of any possible patterns of officers involved in repeat incidents to try and determine if appropriate actions are being utilized and whether more supervision or additional training is needed.

Sincerely,

Mark S. Cornelio
Lieutenant, Criminal Investigation Division



171 Park St • Lewiston, Maine • 04240 • Phone 207-513-3137 • Fax 207-795-9007
www.lewistonpd.org



Professionalism Integrity Compassion Dedication Pride Dependability