

City Working to Get Back on Track with Meter Readings; Has Faced Challenges



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FOR IMMEDIATE RELEASE

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LEWISTON: The City of Lewiston is announcing that its Water Division has encountered unforeseen problems with reading customer meters over the past month. This included malfunctioning meter reading equipment and contending with snow, ice, and freezing rain that make meter reading slow, difficult, and dangerous. As a result, some utility bills have been delayed for as long as two to three weeks beyond their normal read date, and, in some cases, bills will cover a longer period of time and be larger than normal.

By the next billing, readings should be back on track and that billing cycle may be shorter and perhaps lower in cost. Residents can be assured that the City has upgraded its meter reading equipment, eliminating the problems which contributed to delayed billing, and an additional staff person will now be in the field to assist with catch up until the billing cycles are back on schedule.

Residents' patience and understanding are appreciated. Meter readings are being done as promptly as possible, without risking injury to complete the readings for subsequent processing. ###

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