



## ***POLICE DEPARTMENT***

Michael J. Bussiere  
Chief of Police



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### **Citizen Concern(s) / Complaint(s) / Internal Affairs Annual Analysis Report**

All citizen concerns and inquiries are fully investigated by the Lewiston Police Department in order to identify training issues, and conduct quality control checks on both police employees and department operational procedures; thus advancing the professional performance and accountability of the agency within the community which we serve. It is understood that events and incidents will occur in this profession which can cause questions of concern to be raised. Each instance which is reported will be investigated and dealt with in a professional and fair manner with documentation.

The process for filing of a personnel complaint most generally begins by contacting the on-duty Shift Commander. The Patrol Commander/supervisor will hear out the nature of the complaint being made, and will be able to provide forms which will document the receipt of a formal complaint being initiated. The person who is filing the complaint may be referred for follow-up contact with the commanding supervisor of the officer who is the subject of the complaint. Types of legitimate complaints would be concerning allegations of such which would include: 1) criminal conduct by agency personnel; 2) neglect of duty; 3) violation of Departmental rules, regulations, or procedure; 4) specified conduct which would reflect unfavorably upon the individual or agency; 5) instance of problem occasioned by what is deemed to be a faulty or defective policy or procedure. The person who is filing the complaint will be requested to cause it to be put into written form, and will also request that it be signed as in accordance with any formal legal document. The supervisor taking the complaint will provide a copy of the complaint form serving as a receipt to verify that the complaint will be processed. Follow-up contact will be made within (5) days and the person filing the complaint will be informed of its on-going status and disposition when completed, in a timely manner.

#### **2015 Synopsis/Analysis of Lewiston Police Department Actions:**

In 2015, the Lewiston Police Department responded to (42,001) calls for service, which resulted in (5,852) cases of further follow-up handling, and made (2,112) arrests (including citations).

A formal investigation can be initiated from a concern and/or complaint brought to report by a citizen, and an investigation can be initiated internally based upon knowledge obtained through information or observation with or without a formalized citizen report being made.



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*Professionalism*

*Integrity*

*Compassion*

*Dedication*

*Pride*

*Dependability*



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During 2015, there were (2) formalized citizen concerns and/or complaints brought to report involving (2) personnel:

Complaint Categorization	Disposition
Excessive Use of Force	Unfounded
Excessive Use of Force	Exonerated

During 2015, there were (7) internal affairs investigations conducted involving (5) personnel:

Complaint Categorization	Disposition
Failure to follow rules/regulations	Sustained
Misuse of Vacation/Sick Time	Exonerated
Failure to follow rules/regulations	Sustained
Failure to follow rules/regulations	Unfounded
Failure to follow rules/regulations	Sustained
Inattention to duty and Failure to follow rules/regulations	Sustained
False Report	Sustained

During 2015, there were (143) reported force responses engaged by (40) officers in (102) encounters of restraint/resistance.



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