



POLICE DEPARTMENT

Brian T. O'Malley
Chief of Police



TO: Chief Brian T. O'Malley

DT: January 21, 2020

Citizen Concern(s) / Complaint(s) / Internal Affairs Annual Analysis Report

All citizen concerns and inquiries are fully investigated by the Lewiston Police Department in order to identify training issues, and conduct quality control checks on both police employees and department operational procedures; thus advancing the professional performance and accountability of the agency within the community which we serve. It is understood that events and incidents will occur in this profession which can cause questions of concern to be raised. Each instance which is reported will be investigated and dealt with in a professional and fair manner with documentation.

The process for filing of a personnel complaint most generally begins by contacting the on-duty Shift Commander. The Patrol Commander/supervisor will hear out the nature of the complaint being made, and will be able to provide forms which will document the receipt of a formal complaint being initiated. The person who is filing the complaint may be referred for follow-up contact with the commanding supervisor of the officer who is the subject of the complaint. Types of legitimate complaints would be concerning allegations of such which would include: 1) criminal conduct by agency personnel; 2) neglect of duty; 3) violation of Departmental rules, regulations, or procedure; 4) specified conduct which would reflect unfavorably upon the individual or agency; 5) instance of problem occasioned by what is deemed to be a faulty or defective policy or procedure. The person who is filing the complaint will be requested to cause it to be put into written form, and will also request that it be signed as in accordance with any formal legal document. The supervisor taking the complaint will provide a copy of the complaint form serving as a receipt to verify that the complaint will be processed. Follow-up contact will be made within (5) days and the person filing the complaint will be informed of its on-gong status and disposition when completed, in a timely manner.

2019 Synopsis/Analysis of Lewiston Police Department Actions:

In 2019, the Lewiston Police Department responded to (47,162) calls for service, which resulted in (5,919) cases of further follow-up handling, and made (1,985) arrests (including citations). Of those (5,919) complaints, (711) were referred to Youth and Family Services, while (525) were referred to Criminal Investigation Detectives.

A formal investigation can be initiated from a concern and/or complaint brought to report by a citizen, and an investigation can be initiated internally based upon knowledge obtained through information or observation with or without a formalized citizen report being made.



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During 2019, there were (5) formalized citizen concerns and/or complaints brought to report involving (6) personnel.

Complaint Categorization	Disposition
Use Of Narcotics	Unfounded
Excessive Force	Exonerated
Excessive Force	Exonerated
Rudeness to the Public	Exonerated
Failure to take Police Action	Unfounded

During 2019, there were (7) internal affairs/patrol supervisor investigations conducted involving (10) personnel:

Complaint Categorization	Disposition
10-50 (Police Vehicle Accident)	Sustained
10-50 (Police Vehicle Accident)	Sustained
Mishandling of Evidence	Exonerated
Use of Narcotics/Theft of Evidence	Sustained
10-50 (Police Vehicle Accident)	Sustained
10-50 (Police Vehicle Accident)	Sustained
Domestic Related Issue	Exonerated

During 2019, there were (107) reported force responses engaged by (43) officers in (81) encounters of restraint/resistance. Using an average of approximately 3 incidents per officer, 10 officers or 12% of the sworn compliment of officers were above the average, accounting for 63, or 59% of the response to resistance reports. Four of the 10 officers were involved in three of the above listed complaints from the public. Five of the ten officers accounted for 40, or 37% of the response to resistance reports. These same five officers responded collectively to 3,380 calls for service, handled 699 offences, and were involved in 366 arrests. Supervisors will be notified so that they can take note for future analysis of any possible patterns of officers involved in repeat incidents to try and determine if appropriate actions are being utilized and whether more supervision or additional training is needed.

Sincerely,

Kelly Hamel
Lieutenant, Criminal Investigation Division

Cc: D.C. Adam Higgins



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Sgt. Derrick St. Laurent



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